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To visitors and our extended Rensch & Rensch Law family,

RE: COVID-19

First and foremost, we hope you are well and taking all necessary precautions required during these times. The [Centers for Disease Control website \(www.cdc.gov\)](http://www.cdc.gov), contains accurate and useful information. So, for the well-being of you and yours, we urge you to thoroughly investigate and use the CDC website as a resource in the fight against the coronavirus.

Rensch & Rensch Law was built from the beginning to use technology as much as possible to help our clients while allowing us to be as efficient as possible. We are well-equipped to continue business as usual from any location. Out of an abundance of caution for you, our team and the community at-large, we may choose to work remotely for indeterminate periods of time. Our case management system, cloud services, and other technologies enable us to continue to accept new cases while pushing forward on current ones. It has always been the case that trial lawyers perform greater than 95% of their work outside the presence of the client.

If you are a current client, please know we continue to work hard on your case. Although many of the courts where we practice have been closed for the upcoming weeks, we continue to be in touch with the insurance companies and defense attorneys. Know that your team at Rensch & Rensch Law continues to be at your side through this. If you have any questions at all, please do not hesitate to reach out! In fact, we encourage you to contact us with questions.

If you are injured and need an attorney, please do not hesitate to contact us through email or telephone. We have handled and continue to handle many cases from beginning to end without ever meeting our client in person. Of course, we normally would prefer to meet our clients in-person. However, everything we do can proficiently be done remotely. It is not necessary for you to physically come into our office. If you prefer an in-person meeting, we will see you for a very

brief meet and greet, if you/we are not sick. That means no fever, no cough and no recent contact with someone you/we suspect to be sick.

While our immediate loved ones are always our primary concern, please bear in mind that we are all impacted by this virus. We ask you to keep this in mind when purchasing food and supplies over the upcoming weeks.

Everyone is in this together.

Sincerely Yours,

The Rensch & Rensch Law Team